

Engagement manager JD

- The Engagement Manager will be experienced in person centred planning and work with staff across all services, young people and families to develop the role of the engagement lead as developed by the SEND pathway.
- The engagement manager will work with families to learn how to remove barriers to complex care. There will be an emphasis on responding to complex need by joined up decision-making and removing obstacles for families needing to access care.
- The Engagement Manager will work to embed person centred culture in our workforce. We want to know how to support the family as soon as a child is known as having multiple and/or complex needs so that a family's care is person centred from the outset.
- The post will work with all stakeholders to raise awareness and practical knowledge of personalisation.
- The EM will have an excellent understanding of social care and the current processes and pathways that families currently have to access services (including health and education).
- The EM work with families to ascertain how they think we can develop personalised approaches which best suit the local population and how best our workforce can support families.
- Co-production will be fundamental to the development of the workforce and in order for us to make relevant changes.
- The EM will help Salford develop fair and equitable processes so that what benefits one family will be available to all, whilst working within clear financial parameters.
- The EM will help Salford identify families to help best to us to enable greater flexibility and creative ways of working tackling common issues such as domiciliary care.